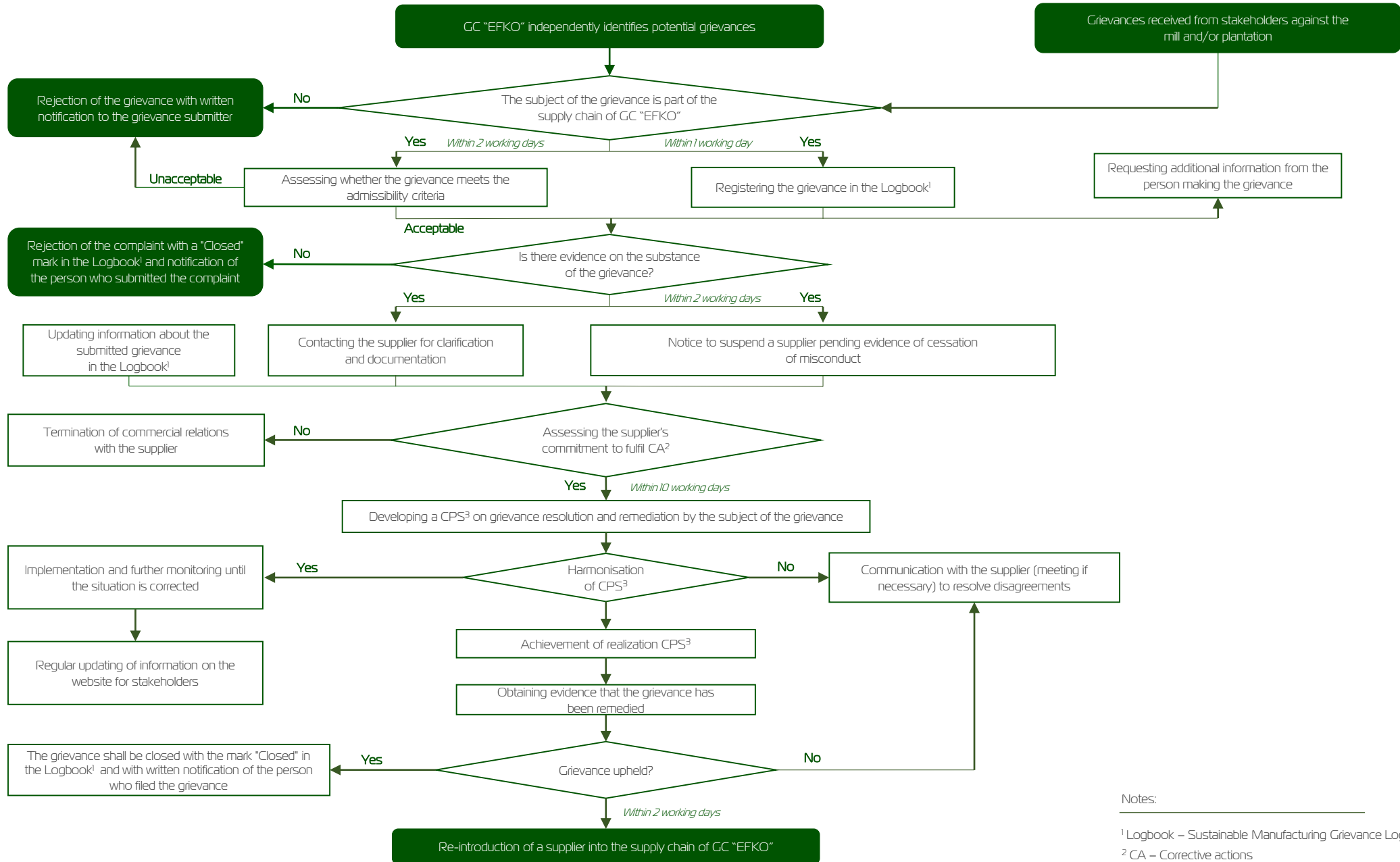


Receiving a grievance and preliminary review

Obtaining evidence on the substance of the grievance

Harmonisation of CPS³

Redress of grievance



Notes:
¹ Logbook – Sustainable Manufacturing Grievance Log
² CA – Corrective actions
³ CPS – Calendar plan-schedule